



Warranty and Cleaning Instructions

TYPE OF WARRANTY

Limited Lifetime Warranty not to exceed 10 years from date of purchase.

WHAT IS COVERED

WI Shades are warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. The product was properly installed by a WI certified or competent private installer.
2. The product was made or assembled exclusively from WI materials and components.
3. WI recommendations were followed with regard to limitations and specifications.
4. Somfy motors and electronic controls warranted for a period of five years.

WHO IS COVERED

The warranty only extends to the original purchaser of the above stated WI Shades.

OBLIGATIONS TO THE OWNER

The obligations of Window Interiors are limited to the repair or replacement of parts or product found to be defective.

Window Interiors is not responsible for shipping costs or labor costs for measuring, removing the shade or reinstalling the shade.

If repairs are made under warranty, the repairs will be made with same or similar parts.

WHAT THE WARRANTY DOES NOT COVER

The warranty does not cover conditions or damages caused by accidents, misuse, improper installation (if not installed by a WI certified installer), improper electrical wiring, alterations. Improper cleaning or maintenance.



947 Josiane Ct. suite 1010, Altamonte Springs, Fl. 32701



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CLEANING INSTRUCTIONS

WI Shades fabrics are low maintenance. Only periodic vacuuming and an occasional cleaning using mild detergent, soft brushing, and thorough rinsing is required. Allow the shade to dry completely before raising.

DO NOT use cleaning methods involving: heat, bleach, abrasives, or solvents. Use of these methods will void warranty.

SERVICE

To obtain warranty service contact Window Interiors at 1(800)654-9818. WI will arrange for inspection of the shade and promptly replace or repair any defective components or parts if warranted.

Warranty claims must be documented by the original sales information as well as details regarding the nature of the problem and location of the shade etc.

This warranty is exclusive and in lieu of all other written or oral warranties or obligations and liabilities.

No person is authorized to extend or alter this warranty.

Window Interiors shall have no liability whatsoever for incidental or consequential damages.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so this limitation or exclusion may not apply to you.



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